



Do people with disabilities have trouble finding a family doctor?

In summer 2013, CDPA researchers worked with the Health Care Connect program in Ontario to address the question posed above. The program was designed to help Ontarians without a primary care provider to find one, particularly people with disabilities and chronic conditions.

We found that in most regions, the program was successful in linking disabled individuals with family physicians. Wait times for disabled and non-disabled Ontarians were comparable. However, program staff volunteered that they encountered many difficulties in linking disabled registrants in the program. Some of the obstacles were obvious, like the need for accessible offices and difficulties with transportation, particularly in rural and Northern regions. Staff also reported that physician subscription to the program was low in some areas, and physicians sometimes refused to take disabled patients.



For more information and to see the full publication, [click here](#).

